

Privacy Policy

Last Updated: 1st August 2024

Your privacy is important to us. This Privacy Policy outlines how GLOBAL THEENI collects, uses, discloses, and protects your information when you visit our website www.globaltheeni.in

1. Information We Collect

We may collect the following types of information:

- **Personal Information:** When you register on our site, subscribe to our newsletter, fill out a form, or interact with us, you may provide us with personal information such as your name, email address, phone number, and other contact details.
- **Non-Personal Information:** We may collect non-personal information about you whenever you interact with our Site. This may include the browser you use, the pages you visit, the time and date of your visit, and other usage data.

2. How We Use Your Information

We may use the information we collect for the following purposes:

- To improve customer service and respond to your inquiries.
- To personalize user experience and deliver content and product offerings.
- To process transactions and send you confirmation.
- To send periodic emails regarding your order or other products and services.
- To improve our Site and services through research and analysis.

3. How We Protect Your Information

We implement a variety of security measures to maintain the safety of your personal information when you place an order or enter, submit, or access your personal

information. However, no method of transmission over the internet or method of electronic storage is 100% secure. Therefore, we cannot guarantee its absolute security.

4. Sharing Your Information

We do not sell, trade, or otherwise transfer your personal information to outside parties except for the following:

- **Service Providers:** We may share your information with trusted third-party service providers who assist us in operating our Site, conducting our business, or servicing you, so long as those parties agree to keep this information confidential.
- **Legal Requirements:** We may disclose your information if required to do so by law or in response to valid requests by public authorities.

5. Third-Party Links

Our Site may contain links to third-party websites. We do not control these sites and are not responsible for their content or privacy practices. We encourage you to review the privacy policies of any third-party sites you visit.

6. Your Rights

You have the right to:

- Access the personal information we hold about you.
- Request correction of any inaccurate or incomplete information.
- Request deletion of your personal information, subject to our legal obligations.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. You are advised to review this Privacy Policy periodically for any changes.

8. Contact Us

If you have any questions about this Privacy Policy, please contact us:

- Email: skuttayya@gmail.com
- Address: GLOBAL THEENI, Twin house B, Samanvita Garden, Saibaba Temple RoD, Injambakkam, chennai 600115
- Phone: 9444385425

****Terms and Conditions****

****Last Updated:**** 01- 08- 2024

Welcome to GLOBAL THEENI. These terms and conditions ("Terms") govern your use of our Site. By accessing or using our Site, you agree to comply with these Terms. If you do not agree, please do not use our Site.

****1. Acceptance of Terms****

By accessing our Site, you acknowledge that you have read, understood, and agree to be bound by these Terms and any applicable laws and regulations.

****2. Changes to Terms****

We may revise these Terms at any time. We will notify you of significant changes by updating the date at the top of these Terms. Your continued use of the Site following any changes signifies your acceptance of the new Terms.

****3. User Accounts****

To access certain features of our Site, you may need to create an account. You are responsible for maintaining the confidentiality of your account information and for all activities that occur under your account. You agree to notify us immediately of any unauthorized use of your account.

****4. User Conduct****

You agree to use the Site only for lawful purposes. You agree not to:

- Use the Site in any way that violates any applicable federal, state, local, or international law or regulation.
- Transmit any material that is defamatory, obscene, abusive, or otherwise objectionable.
- Attempt to gain unauthorized access to our Site, user accounts, or computer systems or networks.

****5. Intellectual Property Rights****

All content on the Site, including text, graphics, logos, and software, is the property of [Your Company Name] or its licensors and is protected by intellectual property laws. You may not reproduce, distribute, modify, or create derivative works of any content without our express written consent.

****6. Third-Party Links****

Our Site may contain links to third-party websites that are not owned or controlled by us. We have no control over, and assume no responsibility for, the content, privacy policies, or practices of any third-party websites. We encourage you to review the terms and conditions and privacy policies of any third-party sites you visit.

****7. Disclaimer of Warranties****

The Site is provided on an "as-is" and "as-available" basis. We make no warranties, express or implied, regarding the operation of the Site, the information, content, materials, or products included on the Site. To the fullest extent permitted by law, we disclaim all warranties.

****8. Limitation of Liability****

To the maximum extent permitted by applicable law, [Your Company Name] shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising from or related to your use of the Site.

****9. Indemnification****

You agree to indemnify and hold harmless GLOBAL THEENI and its affiliates, employees, and agents from any claims, losses, liabilities, damages, costs, or expenses, including reasonable attorneys' fees, arising from your use of the Site or your violation of these Terms.

****10. Governing Law****

These Terms shall be governed by and construed in accordance with the laws of India, without regard to its conflict of law principles.

****11. Changes to the Site****

We reserve the right to modify or discontinue, temporarily or permanently, the Site (or any part of it) with or without notice.

****12. Contact Us****

If you have any questions about these Terms, please contact us:

- Email: skuttayya@gmail.com
- Address: GLOBAL THEENI, Twin House B. Samanvita Garden, Saibaba Temple Road, Injambakkam, Chennai 600115
- Phone: 9444385425

Order acceptance: Orders will be accepted and processed only on receipt of full payment for the order. Shipping where required will be paid for in advance. Credit card payments and payments done through aggregators will be charged the processing fees at actuals.

Cancellation Policy

Last Updated: 01 Aug 2024

At GLOBAL THEENI, we strive to provide a transparent and fair cancellation policy for our customers. This Cancellation Policy outlines the terms under which you may cancel your order or subscription with us.

1. Cancellation of Orders

If you wish to cancel an order, you must do so within 2 hours of placing the order. To cancel your order, please contact us at 9444385425

- If you cancel your order within the specified time frame, you will receive a full refund to your original payment method.
- Orders that have already been processed or shipped cannot be canceled. In this case, you may return the product in accordance with our return policy.

2. Refund Policy

Refunds for canceled orders will be processed according to our Refund Policy. Please refer to the Refund Policy section of our website for detailed information on how refunds are handled.

GLOBAL THEENI will not be held responsible for transit damages/delays in shipping. While we take utmost care with packing and dispatching orders, shipping is done by partners and is not the responsibility of GLOBAL THEENI

4. Exceptions

Certain products or services may have different cancellation policies. If this applies, it will be clearly stated on the product or service page.

5. Changes to This Cancellation Policy

We reserve the right to modify this Cancellation Policy at any time. Any changes will be posted on this page with an updated effective date. We encourage you to review this policy periodically for any updates.

6. Contact Us

If you have any questions about this Cancellation Policy or need assistance with your cancellation, please contact us:

- Phone: 9444385425

Shipping Policy

Last Updated: 01-08-2024

Thank you for visiting GLOBAL THEENI. This Shipping Policy outlines the terms and conditions regarding the shipping of products purchased from our website www.globaltheeni.in

1. Shipping Methods

We offer the following shipping methods:

- **Standard Shipping:** Delivery within the city will be done on the same day using available delivery partners.
- **Outstation Shipping:** Delivery outside the city will be done by courier services. Time taken for the deliveries will be as provided by the courier service.
- **Overnight Shipping:** overnight Shipping will be done subject to the availability of a partner to do the same.

Shipping methods may vary based on your location and the products ordered.

2. Shipping Costs

Shipping costs are calculated at checkout based on the following factors:

- Delivery method selected
- Destination address
- Weight and dimensions of the package

3. Processing Time

Orders are typically processed within a day or a day prior to the dispatch date as specified by the client. Outstation orders placed on weekends or holidays will be processed on the next business day.

4. Delivery Times

Estimated delivery times may vary based on the shipping method selected and your location. While we strive to meet the estimated delivery times, we cannot guarantee them. Delays may occur due to factors beyond our control, such as weather, holidays, or carrier issues.

5. Order Tracking

Once your order has shipped, you will receive a confirmation with a tracking number. You can use this tracking number to monitor the status of your shipment.

6. International Shipping

We are currently working on providing international shipping to select countries. Please note that additional customs fees, taxes, or duties may apply upon arrival in your country, and these charges are the responsibility of the customer.

7. Issues with Your Shipment

If your order does not arrive as expected, please contact us at 9444385425. We will work with the shipping carrier to resolve any issues.

8. Changes to This Shipping Policy

We reserve the right to modify this Shipping Policy at any time. Any changes will be posted on this page with an updated effective date. We encourage you to review this policy periodically for any updates.

9. Contact Us

If you have any questions about this Shipping Policy or need assistance with your order, please contact us:

- Phone: 9444385425
- Address: GLOBAL THEENI,
- Twin house B, Samanvita Garden, Saibaba Temple Road, Injambakkam, Chennai, 600115